



# ten+móvil Guide



## TICKET PURCHASE AND PAYMENT

3

YOU CAN PURCHASE A TICKET IN TWO WAYS:

- PAYMENT BY CREDIT/DEBIT CARD
- TICKET MACHINE CODE TOP-UP





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## TICKET PURCHASE AND PAYMENT

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**PAYMENT BY CREDIT/DEBIT CARD**

TICKET MACHINE CODE TOP-UP



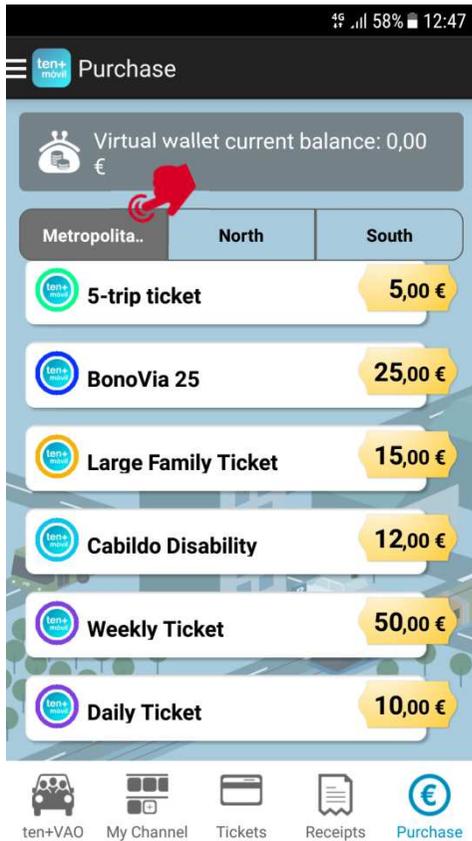
# TICKET PURCHASE AND PAYMENT - PAYMENT BY CREDIT/DEBIT CARD

3

1.- SELECT PURCHASE TICKETS

3.- CLICK ON THE TICKET WITH WHICH YOU WISH TO TRAVEL

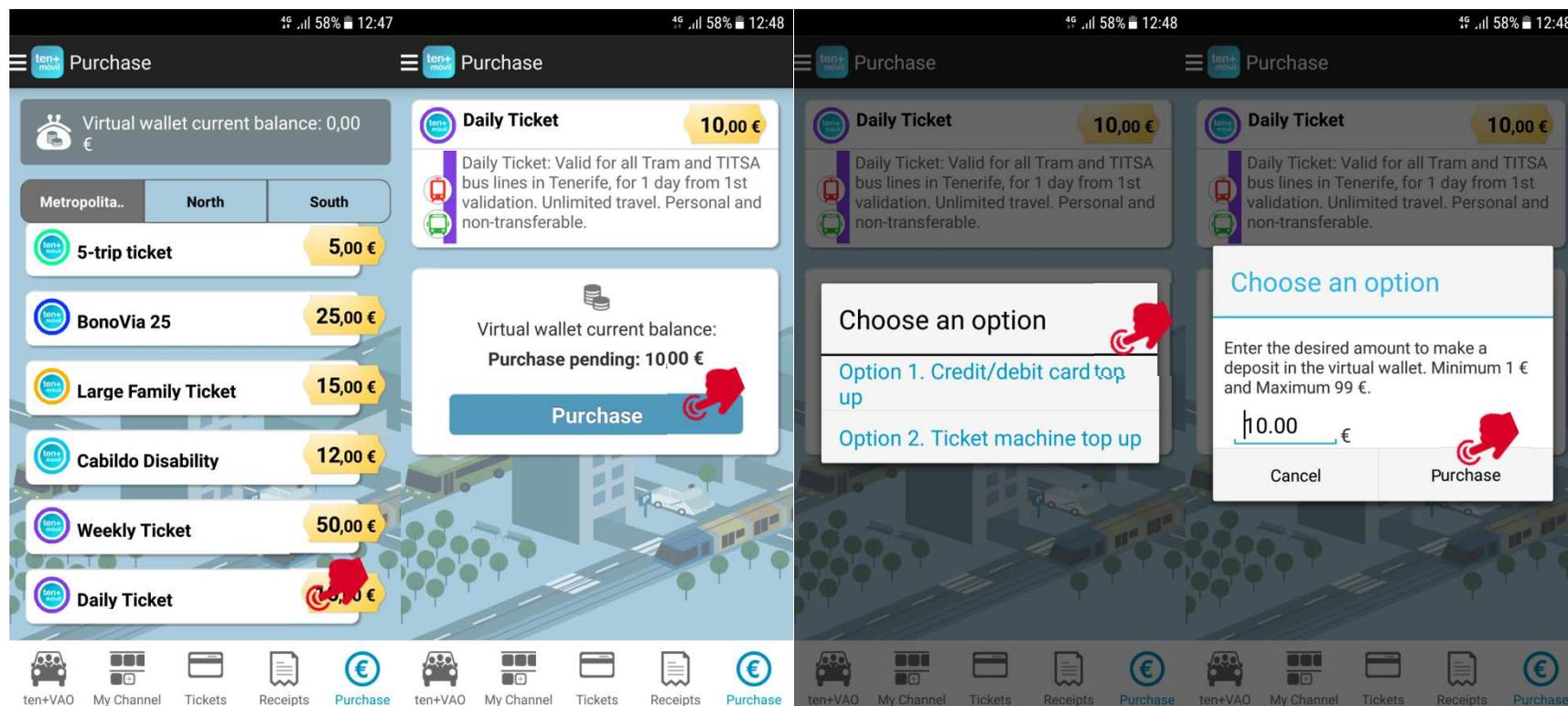
2.- CHOOSE THE AREA (METROPOLITAN, NORTH OR SOUTH)



## TICKET PURCHASE AND PAYMENT - PAYMENT BY CREDIT/DEBIT CARD

YOU CAN PAY FOR AND PURCHASE A TICKET IN TWO WAYS:

**1.- MONEY TOP-UP BY CREDIT /DEBIT CARD (THIS PAYMENT WILL BE PROCESSED SECURELY THROUGH YOUR BANK) VÍA-MÓVIL DOES NOT VISUALIZE THE OPERATION NOR DOES IT SAVE YOUR BANK DETAILS**



## TICKET PURCHASE AND PAYMENT - PAYMENT BY CREDIT/DEBIT CARD

3

BY CLICKING ON PAYMENT BY CREDIT/DEBIT CARD, YOU ARE ALREADY DIRECTLY OPERATING THROUGH YOUR BANK. ENTER YOUR CARD DETAILS AND **WITHOUT EXITING THE APP** ENTER THE IDENTITY VERIFICATION CODE, WHICH IS SENT ON AN SMS BY SOME BANKS WHILE OTHERS USE A CODES CARD PREVIOUSLY GIVEN BY THE BANK

ten+ móvil Pasarela de pago  
Comercia Global Payments  
Castellano

Importe: 1,10 €

Comercio: Metropolitano de Tenerife S.A.

Terminal: 329009963-1

Pedido: 100000958801

Fecha: 04/10/2016 12:54

**PAGAR CON TARJETA**

Nº Tarjeta:

Caducidad:

Cód. Seguridad:

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Importe: 1,10 €

Comercio: Metropolitano de Tenerife S.A.

Terminal: 329009963-1

Pedido: 100000958801

Fecha: 04/10/2016 12:54

**PAGAR CON TARJETA**

Nº Tarjeta:

Caducidad:

Cód. Seguridad:

CANCELAR

PAGAR

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la Caixa

**Confirmación Compra**

Compruebe los datos de su operación

Importe: 1.10 Euros

Comercio: Metropolitano de Tenerife S.A.

04/10/2016 12:58:12

Confirme la operación con la clave de 6 números que le hemos enviado a su móvil:

Móvil: +34630xxx

Clave:

**INTRODUCIR CÓDIGO SIN SALIR DE LA APP**

Verified by VISA

También puede consultar la clave de seguridad en el apartado "CaixaProtect" del menú de Tarjetas de Línea Abierta

Confirmar compra

© Caixabank, S.A.

Cancelar



# TICKET PURCHASE AND PAYMENT - PAYMENT BY CREDIT/DEBIT CARD

3

YOU WILL RECEIVE THE SECURITY AND VERIFICATION CODE FROM YOUR BANK TO COMPLETE YOUR PAYMENT BY MEANS OF ONE OF THE TWO MODELS (SMS OR CODES CARD)

IN BOTH CASES, REMEMBER YOU MUST ENTER IT **WITHOUT CLOSING OR EXITING THE APP**



## TICKET PURCHASE AND PAYMENT - PAYMENT BY CREDIT/DEBIT CARD

3

IF THE BANKS NOTIFIES THE OPERATION AS **DECLINED**, CONTACT YOUR BANK DIRECTLY  
IF THE BANKS NOTIFIES THE OPERATION AS **AUTHORIZED**, FOLLOW THE INDICATED STEPS

ten+ móvil Pasarela de pago  
Comercia Global Payments  
Castellano

Importe: **1,10 €**

Comercio: **Metropolitano de Tenerife S.A.**

Terminal: **329009963-1**

Número pedido: **10000975515**

Fecha: **13/10/2016 11:22**

OPERACIÓN AUTORIZADA CON CÓDIGO: 169067

ten+ móvil Pasarela de pago

Número pedido: **10000975515**

Fecha: **13/10/2016 11:22**

OPERACIÓN AUTORIZADA CON CÓDIGO: 169067

Número Tarjeta: \*\*\*\*\*2020

Url Comercio: <http://SERVER1.AVANTIC.NET>

CONTINUAR

ten+ móvil Pasarela de pago

Número pedido: **10000975515**

Fecha: **13/10/2016 11:22**

El pago bancario se ha finalizado correctamente. El proceso de generación puede tardar unos minutos mientras se realiza la confirmación con el banco.

Aceptar

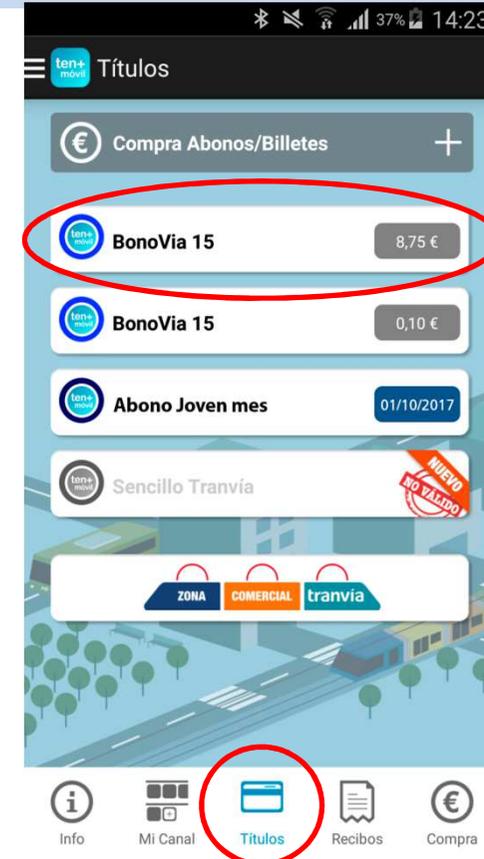
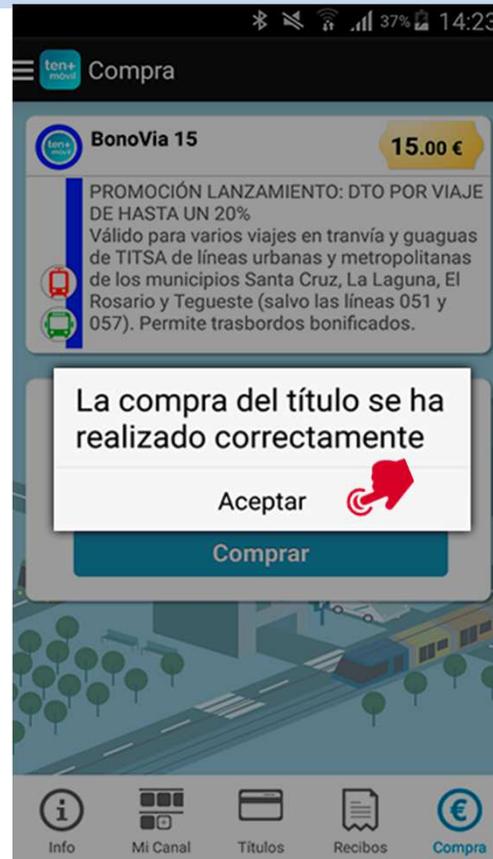
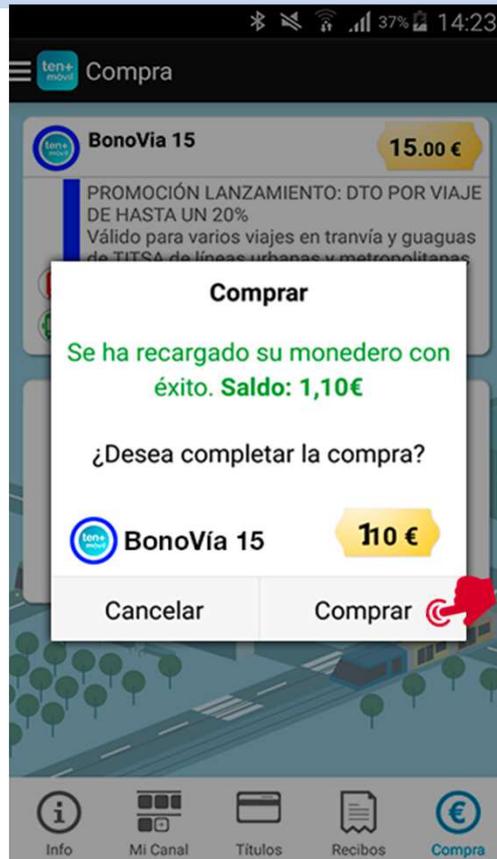
CONTINUAR



## TICKET PURCHASE AND PAYMENT - PAYMENT BY CREDIT/DEBIT CARD

TEN+MÓVIL WILL CONFIRM THE RECEPTION OF THE PAYMENT- CLICK ON PURCHASE TICKET AND ACCEPT THE PURCHASE

**YOUR TICKET WILL APPEAR ON THE TICKETS TAB TAGGED AS NEW**



TÍTULOS